



Nick Bishop Solutions

A great work ethic!



But where does it come from?

One definition is...“Work ethic is a belief that hard work and diligence have a moral benefit and an inherent ability, virtue or value to strengthen character and individual abilities. It is about prioritizing work and putting it in the centre of life”.

Quite simply any employer will hope that all employees will have this wonderful ethic! But where does it come from? Is it inherent...In the genes...In your conditioning...drummed into you from birth, or something that comes from your boss? It may be part of all of these!

What got me thinking was a visit to one of my local pubs. A place I pop into sometimes for a quiet drink...Some “me” time. I chat with the bar staff. A super bunch and who I have got to know in recent years.

One of the Senior Team was leaving the business during the course of this week, and I was in during his final shift! While “down tools” may be a touch strong, I think it fair to say that “working at half pace could be the attitude of many! Not so here. The gentleman concerned was still putting in a real shift and as conscientious as ever. A credit to himself.

As I reflected, I thought of his younger sister, another member of The Team. Only young but another who displayed great customer experience skills, and who would always be aware of everything happening around her...Nothing too much trouble.

One family...Values taught from an early age? Part of their Conditioning? The influences in their life and how they are perceived and then part of their thinking? Or from The Boss? Or does the latter select employees on their work ethic...If so how?

One thing is certain...You need to develop a team that recognises a true work ethic, and then lead by example. It can be created. It helps if the concept is already within!

Professionalism shouldn't be defined by a person's paycheck, role or title. It should be defined by a person's work ethic...“Janna Cachola”

People...Performance...Solutions
www.nickbishopsolutions.co.uk
nick@nickbishopsolutions.co.uk